

Bergheim Pet Hospital & Clinic, PA
25-B FM 3351 South
Boerne, TX 78006-5710
(830) 336-3113

Boarding Policies

1. **FOOD:** Pets are fed twice daily and offered fresh water at all times. BPHC provides premium Royal Canin dry food that is palatable, nutritious, and easy to digest. If a special diet is required, owners may bring their own properly labeled food or purchase prescription dry or canned food from BPHC.
2. **EXERCISE:** Dogs are turned out in our fenced yard 3-4 times a day for play time and exercise at no additional charge. Cats are turned out in our sunny cat play room at least twice daily, and litter boxes are kept clean throughout the day. Nature walks are available by request for leash-trained dogs and cats at \$5.95 per walk. Our tranquil ¼ mile trail is shaded by live oaks and leads to a 250 acre ranch.
3. **MEDICATION:** Owners will NOT be charged for administration of routine medications brought with the pet. All medications must be properly labeled with dose instructions. If owner forgets to bring necessary medications, or if medications run out during boarding period, BPHC may refill medications at owner's expense.
4. **GROOMING:** Bathing and grooming services for boarding pets are available by request on a space available basis, Monday through Friday, at owner's expense. Late afternoon pick-ups may be necessary to allow for drying time on the day of departure.
5. **RATES:** Boarding rates per night are \$29.99 per dog, \$18.99 per cat or exotic. All boarding and grooming services are subject to sales tax (6.75%). Payment is due at the time of pick up/check out unless pet is to be boarded longer than 1 month in which case balances must be paid in full by the last business day of each month. Pets left in boarding for longer than 30 days without payment may be considered abandoned and may be surrendered to animal control agencies. Owners are still responsible for payment and may be prosecuted for theft of services.
6. **HOURS:** Pets may be dropped off or picked up during normal business hours from 7:30 AM to 6:00 PM Monday through Friday, and from 8:00 AM to 12:00 PM on Saturday. The business office is closed on Sunday and major holidays. Early drop off or late pick up may be arranged in advance on a case-by-case basis, overtime/off-schedule fees apply.

BOARDING CONSENT REQUIREMENTS

1. **VACCINES:** Dogs must be current on DA2PP (Distemper, Adenovirus-2, Parvovirus, Parainfluenza), Bordetella, and Rabies vaccinations or they will be examined and vaccinated at owner's expense. Cats must be current on RCP combo (Rhinitis, Calicivirus, Panleukopenia), and Rabies vaccinations or they will be examined and vaccinated at owner's expense. Pets with underlying health conditions that prohibit vaccination must have written documentation from a licensed veterinarian, and may be boarded in Isolation for their protection.
2. **PARASITES:** Pets must be free of external parasites (ex. ticks, fleas, etc.), or they will be treated at owner's expense.
3. **HEALTH/SAFETY:** Pets may be treated for diarrhea/colitis, vomiting, hairballs, hot spots, or other non-emergent conditions that commonly arise during boarding at owner's expense. Should tranquilization or sedation become necessary to treat or handle pet, BPHC may administer these medications at owner's expense. Shy, nervous, or anxious pets may be boarded separately to reduce stress; anxiety medications may be administered at owner's expense if indicated.
4. **EMERGENCY:** An emergency contact number must be provided where we can easily reach owner or owner's designee authorized to make medical decisions. Should a serious emergency arise, BPHC may do whatever is necessary to stabilize pet at owner's expense until emergency contact can be reached.

You will be asked to sign an authorization that you have read the boarding requirements and understand the hospital's policies. Please let us know if you have any questions. Thank you, Bergheim Pet Hospital & Clinic.